

GENERAL TERMS AND CONDITIONS OF USE

1. Purpose and acceptance

CEETRUS places its website at your disposal to enable you to:

- Find out about its activity, what our areas of work are, the different sites that we manage and forthcoming developments.
- Be informed of news about CEETRUS.
- Have the possibility of contacting our teams in order to make any proposals to them that you deem useful.
- Sign up to a Newsletter in order to receive all the latest information about our activity.

The purpose of these General Terms and Conditions of Use is to define the conditions under which CEETRUS makes the Website available to Users.

Access to and use of the Website and the services offered therein are subject to compliance with these General Terms and Conditions of Use.

Any access to the Website and/or use of the Website and the services offered therein therefore assumes strict compliance with all the terms of these General Terms and Conditions of Use and unconditional acceptance thereof. They constitute an agreement between CEETRUS and the User, therefore you. Regardless of how you use the Website, these General Terms and Conditions will prevail in the event of a problem linked to this Website.

By browsing our Website and as soon as you use our services in this way, you undertake to have read these General Terms and Conditions of Use and to accept them as a contractual element.

This agreement is concluded for an indefinite period with effect from your use of the Website. This period applies to your entire use of our Website.

Whether you are a consumer or a professional, within the meaning of the preliminary article of the French Consumer Code, these General Terms and Conditions apply indiscriminately.

CEETRUS reserves the right, at any time, to change the terms, conditions and notices of all the information documents that you can find at the bottom of each of the pages of our Website. Similarly, CEETRUS has a discretionary right on the addition of new additional contractual conditions, in particular in the event of technical, legal or jurisprudential changes or during the setting up of new services. For this reason, if you regularly use our Website, you are advised to regularly consult these General Terms and Conditions of Use. This will help you always keep the latest version in mind. Any proposed subsequent amendment to these contractual terms and conditions shall be communicated to the non-

professional consumer User in accordance with the provisions of Article L.121-84 of the French Consumer Code.

It is not possible to refuse or accept this agreement in part. In the event that you do not wish to accept all or part of these General Terms and Conditions of Use, you are asked to cancel all use of the Website and the services offered therein.

2. Definitions

For the performance and interpretation of these General Terms and Conditions of Use, terms and expressions beginning with a capital letter shall have the following meanings:

- "General Terms and Conditions of Use" or "GTCU": Means this document which defines the rules and conditions applicable to the use of the website accessible at <http://ceetrus.com/fr>.
- "Director of Publication": Means the Director of Publication of the Website, as indicated in the Legal Notices of the Website, within the meaning of Law No. 2004-575 of 21 June 2004 on Confidence in the Digital Economy.
- "Publisher" or "Website publisher": Means the person responsible for publishing the Website, as indicated in the Legal Notice of the Website, within the meaning of Law no. 2004-575 of 21 June 2004 on Confidence in the Digital Economy.
- "Host": Means the host of the Website, as indicated in the Legal Notice of the Website, within the meaning of Law No. 2004-575 of 21 June 2004 on Confidence in the Digital Economy.
- "Newsletter": Means the regular newsletter to which the User may be able to subscribe to by completing, where necessary, the form that may be made available to the Users on the Website, allowing them to receive information and offers relating to Ceetrus's activity.
- "Partner(s)": Means the third-party company(ies) distinct from CEETRUS, partners of CEETRUS and companies in its group.
- "Service provider(s)": Means the natural or legal person(s) providing or subcontracting on behalf of the companies of its group and/or of the Host.
- "Website": Means the website accessible at <http://ceetrus.com/fr>
- "User(s)": Means the natural person(s) browsing the Website and/or using the services offered on the Website.

3. Access to the Website and Use of the Website

- General

The Website is available in any location, provided the minimum technical conditions are met, particularly in terms of access to the mobile telephone network, Internet network and technical compatibility of the equipment used.

With the exception of the cost of telephone connections and Internet access applied by the User's supplier, access to the Website is free of charge and without prior registration or subscription fees. The User is solely responsible for the equipment (computer, laptop, smartphone, tablet, software, telecommunications, etc.) and the costs of communications incurred as a result of their use.

In connection with access to the Website and use of the Website, the User undertakes to:

- Comply with applicable laws, respect the rights of third parties, public order and the provisions of Legal Notices and the General Terms and Conditions of Use;
- Not provide the data of others without their prior consent;
- Behave fairly vis-à-vis CEETRUS and other Users of the Website;
- Respect the intellectual property rights relating to the Website and its content.

- Newsletter, use of addresses of our employees and the contact form

With regard to the contact form:

Ceetrus provides Website users with contact forms. These forms allow you to send us different types of requests. They are classified by area of activity. The list is exhaustive; however, your query may not fall into the defined categories.

In the event that your request concerns a subject relating to personal data (as defined in the data protection policy) please contact the following email address directly: dpo@ceetrus.com.

If your query does not fall into any of the categories presented on the contact form, please send your query to the following email address: communication@ceetrus.com or call the following number: 03 20 81 68 00.

For the rest, please address your request by associating the appropriate category; this guarantees you a faster response that is better suited to your needs.

The personal data entered in the form will only be used to respond to your requests. For additional information, please refer to the data protection policy.

In any event, Ceetrus shall not be held liable for the incorrect completion of this form. It is your responsibility to enter the correct information in the entry fields provided for this purpose, otherwise we will not be able to respond to your requests.

With regard to the Newsletter:

Users may be offered the option of signing up for a Newsletter on the Website. To register, you have two options:

- Either by completing the related form proposed on the Website;
- Or by ticking the box associated with the contact form mentioned above.

This registration will allow you to receive information relating to CEETRUS's activity as well as all information relating to the Website from CEETRUS and the companies in its group, and from the Partners according to the choices made by the User.

To validate your registration, a registration confirmation email may be sent. All you have to do is click on the validation link inserted directly into the body of the email so that your email address is included in our Newsletter mailing lists.

You may choose to unsubscribe from this mailing list at any time. To do so, simply click on the link reproduced in the emails sent to you by CEETRUS. If you have any problems with your Newsletter opt-out process, please do not hesitate to contact the addresses shown above.

With regard to the use of a direct contact list of employees:

CEETRUS provides you with a list of contacts enabling you to contact our employees directly on their respective email addresses. The use of this list is discretionary. However, any misuse of the contact data made available may result in legal repercussions.

Likewise, CEETRUS makes every effort to keep this list up-to-date but cannot be held responsible if the data reproduced is no longer up-to-date. In the event that this data has not been updated and you are unable to contact the people required, do not hesitate to contact the number reproduced above.

- Insertion of hyperlinks

A User who has a website for personal use and for non-commercial use is authorised to insert on his/her website one or more simple hyperlinks pointing to the home page of the Website, provided that the Website appears separately and is not encapsulated in the User's website.

This authorisation does not, under any circumstances, constitute an implicit agreement of affiliation, a recommendation agreement, an agreement for the purchase of advertising space or any implicit or non-implicit partnership or agreement between CEETRUS and the User.

This authorisation is granted on a non-exclusive basis and may be revoked at any time, without CEETRUS providing any justification whatsoever, and on the express condition that the link(s) included may not harm the Website and/or CEETRUS in any way.

Under this authorisation, CEETRUS reserves the right to object and to moderate. In particular, it reserves the right to prohibit any link from a website the content of which appears to it to be inappropriate, false or fraudulent, in particular, without this prohibition making it likely to incur liability in any way whatsoever.

In all cases, any link, even implicitly authorised, must be removed without delay at the first request of CEETRUS.

CEETRUS cannot monitor all sites accessible from the Internet, the use of a link to the CEETRUS Website from a third-party Website cannot be interpreted as a validation of the content or messages published on it. CEETRUS undertakes to make its best efforts to have any content subject to challenge deleted, as soon as it becomes aware of it.

4. Intellectual Property

All content presented on the Website (in particular the architecture and graphic charter of the Website, as well as the trademarks, logos, graphics, drawings, photographs, animations, videos, and texts contained on the Website, as well as the computer codes of the elements that comprise it, and any document that may be downloaded) is likely to be protected by copyright and/or other intellectual property rights and/or related rights, and may not be reproduced, distributed, transmitted, broadcast, represented, downloaded, modified, edited, reused, readdressed or exploited in any way and on any medium whatsoever, without the prior written consent of the holders of the intellectual property rights concerned.

In particular, any total or partial and unauthorised reproduction of the elements contained on the Website, protected by copyright, is likely to constitute an infringement under Article L.335-2 of the French Intellectual Property Code.

Any total or partial reproduction of the trademarks and/or logos present on the Website that is not authorised shall constitute an infringement sanctioned by Articles L.713-2 et seq of the French Intellectual Property Code.

The databases established by CEETRUS are protected by copyright as well as by the law of 1 July 1998 implementing the European Directive of 11 March 1996 on the legal protection of databases. Any reproduction, representation, adaptation, translation and/or modification, in whole or in part, as well as any substantial qualitative or quantitative extraction to another Website, and not expressly authorised, is sanctioned by Articles L.343-4 et seq. of the French Intellectual Property Code.

Access to the Website does not constitute recognition of any intellectual property right or related right in favour of the User.

CEETRUS grants Users a simple authorisation to view. Reproduction rights are reserved, as reproduction is authorised only in digital form on the terminal used for access to and use of the Website by the User (computer, smartphone, tablet, etc.) for the exclusive purpose of viewing the pages viewed by the User's navigation software.

By putting content online on the Website, the User automatically grants CEETRUS a licence to use this content, for the purposes of managing the Website and for the whole world and for the time needed to manage the Website.

Lastly, the User declares that the copyrights thus granted do not infringe the rights of third parties and do not give rise to any claim.

The User guarantees CEETRUS against any claim of any kind whatsoever that may arise in respect of the ownership of the rights granted, whether in respect of intellectual property rights, as well as in respect of the right of image, or in respect of unfair competition or parasitism, and undertakes to reimburse CEETRUS for all sums that the latter may be ordered to pay in respect of this.

5. CEETRUS' liability

- General

CEETRUS may not be held liable, or considered to have breached these General Terms and Conditions of Use, for any delay or non-performance, when the cause of the delay or non-performance is linked to a case of force majeure as defined by the case law of the French courts and tribunals, including the interruption, suspension, reduction or inconveniences associated with the operation of the electronic communications network.

In any event, CEETRUS may only be held liable for events directly attributable to it in its capacity as Website Publisher.

- Access to the Website and Website availability

The Website and the features it offers are available in any location whatsoever, provided the minimum technical conditions are met, and in particular in terms of access to the mobile telephone network, Internet network and technical compatibility of the equipment used by the User.

In principle, the Website is accessible 24 hours a day, 7 days a week subject to any breakdowns or maintenance operations required by the Website, however CEETRUS does not guarantee that the Website and/or the features that it offers operate without interruption or failure, and declines all responsibility, without this list being exhaustive:

- In the event of Website interruption for technical maintenance operations or update of published information;
- In the event of a temporary inability to access the Website (and/or websites and applications linked to it) due to technical problems, regardless of its origin or origin;
- In the event of unavailability or overload or any other cause preventing the normal operation of the mobile telephone network used to access the Website;
- In the event of contamination by any computer viruses circulating on the network;
- More generally, in the event of direct or indirect damage caused to the User, whatever its nature, resulting from access to or use of the Website (and/or the websites or applications linked to it);
- In the event of abnormal use or illegal operation of the Website;

- In the event of a change to the User account created on the Website, or of the loss by the User of his/her User ID and/or password, or in the event of identity theft.
- Content of the Website

CEETRUS does not guarantee or undertake under any circumstances that the Website and the features it offers meet the requirements of Users. The Website is a showcase Website, meaning that it is only used to give you visibility on the activity of CEETRUS and offers points of contact with the employees. Under no circumstances shall users expect any other service from this Website.

Without prejudice to mandatory legal provisions to the contrary, the information provided on the Website is provided for information purposes only and may not incur the liability of CEETRUS, including in the event of any damage resulting from its interpretation and/or use; this information may be modified, updated or deleted by CEETRUS at any time and without prior notice.

The information and documents put directly on the Website by CEETRUS are considered reliable. However, they may contain inaccuracies, in particular technical ones, and/or errors, in particular typographical ones, which CEETRUS reserves the right to correct once it becomes aware of them.

In view of the legal qualifications defined by Article 6 of Law No. 2004-575 of 21 June 2004 on trust in the digital economy, CEETRUS is qualified as a provider of online public communication services for content placed online by Users on the Website. CEETRUS is therefore not responsible, in accordance with Article L.32-3-3 of the Postal and Telecommunications Code, for the content of Users and does not bear any obligation to monitor this content.

In particular, CEETRUS specifies that the use of hyperlinks that may be inserted into the Website may direct the User to other websites or applications, independent of the Website. Under no circumstances may CEETRUS be held liable for hypertext links to other sites or applications from the Website. If necessary, CEETRUS shall endeavour to include links only to websites that share its quality requirements, but it shall not be held liable for any direct, indirect or fortuitous loss resulting from access to or use of information from third-party sites or applications.

Similarly, the insertion of hyperlinks to the Website by Users under the conditions of the "ACCESS TO THE WEBSITE AND USE OF THE WEBSITE" Article in these General Terms and Conditions of Use shall not, under any circumstances, engage the liability of CEETRUS.

CEETRUS undertakes, in accordance with legal provisions, to immediately delete any unlawful content as soon as it has been duly informed thereof.

In this respect, it is specified that the User may notify CEETRUS of the unlawful content recorded on the Website, by post or email to the addresses indicated in the Legal Notices of the Website, or via the Website's contact form. The notifications made to CEETRUS in this context must comply with the provisions of article 6.1.-5. of law no. 2004-575 of 21 June 2004, enabling CEETRUS to have effective knowledge of the reported unlawful content.

6. Liability of the User

The use of the Website and its content is done under the sole and entire responsibility of the User, who alone shall assume all the consequences that may result from it without CEETRUS being held liable for any reason whatsoever and without recourse against it.

The User is solely responsible for the information he/she provides from the Website.

In the event of abnormal use or illegal operation of the Website, the User is solely liable for damages caused to third parties and the consequences of claims or actions that may result therefrom.

The User also waives any right to bring any action against CEETRUS and its group of companies in the event of proceedings brought by a third party against it due to the illegal use and/or exploitation of the Website.

The User undertakes, in general, to comply with all regulations in force in France.

7. Privacy and protection of personal data

The personal data privacy policy is accessible [here](#).

8. Severability of clauses

These General Terms and Conditions of Use represent the entire agreement between the Website User and CEETRUS.

If any part of these General Terms and Conditions of Use should prove to be invalid, void or unenforceable for any reason, the term or terms in question would be declared non-existent and the remaining terms would remain in full force and effect and would continue to apply. Terms that are declared non-existent will then be replaced by terms that are closest to the content and meaning of the cancelled clause.

9. Governing Law – Language

The official language of these General Terms and Conditions of Use is French. In the event of any difference, inconsistency or conflict between this version and the translated version, the French version shall prevail.

These General Terms and Conditions of Use are exclusively subject to French law.

Any dispute arising from the performance or interpretation hereof shall fall under the jurisdiction of the courts of Paris, except in the event of a contrary legal or regulatory provision.

10. Photo credits

The photos used on the Website are the exclusive property of SA CEETRUS acting under the CEETRUS trademark. Any unauthorised reuse may give rise to the right to compensation for CEETRUS.